

Benjamin Hodgens
ben@hodgens.net

Objective

An intermediate systems administration position where I can utilize and expand my abilities in a team environment.

Work Experience

- Site Deployment Lead** for Unisys in support of the 2010 Census Nov. 2008 - current
Supervise multiple technicians in the deployment of computing assets and installation of physical site cabling for use at regional Census facilities while documenting coherence to project requirements.
- Independent Contractor/Self-Employed** Jun. 08 – Oct. 08
Perform equipment pulls, software and hardware upgrades, basic computer repair, and various other tasks. Clients include Pomeroy, Sears, IBM, Best Buy.
- Database Administrator** for Gold Pages Publishing, Inc., Rapid City, SD May 08 – Jun. 08
Administered FileMaker 9 database solution and OS X Server and workstations. Recommended several replacement options for FileMaker with implementation timelines.
- Systems Administrator** for West River Health Services, Hettinger, ND Aug. 07 - Jan. 08
Responsible for hospital's Windows-based workstations and servers located across 9 remote facilities in a complex hospital/clinical software environment with multiple legacy dependencies. Performed multiple server rebuilds. AD-specific work included schema reorganization, user management, GPO redesign and deployment. Additional responsibilities included hands-on user support, project planning, asset management and acquisition. Thoroughly documented tasks and environment.
- Systems Administrator** for HES, Huron, SD May 00 – Jan. 06
Sole responsibility for the budgeting, design, construction, installation, maintenance, and replacement of servers and workstations in 8-person engineering office. Provided technical assistance and end-user support, occasionally over phone or remote connection. Position also required additional responsibilities in land surveying assistance, technical drafting and field inspections.
- Temp. Network Comp. System Admin.** for The Good Samaritan Society, Sioux Falls, SD Jan. 05 – June 05
Responsible for 3rd-tier support, project planning involvement, inventory, remote administration, and remote hardware deployment for over 250 remote facilities and national office infrastructure. Also maintained 1-2 level tech support database and department project management portal.

Education

- Colorado Technical University of Sioux Falls, Sioux Falls, SD Aug. 03 - March 07
Bachelor of Science in Information Technology, GPA 3.45

Certifications

- United States Government Confidential Clearance
Cisco Certified Network Associate (planned Jan. 2009 completion date)

Technical Knowledge

- Operating System Administration** – 8 years
10 years of Linux – Debian and RedHat based
MacOS 7 through X 10.5, Server
Windows - NT, 2000, XP, 2003, Vista
NetBSD UNIX (embedded)
Imaging and software package management
WSUS 2.0 and 3.0
VMWare Server and Workstation testing platforms
- Networking/Server Administration** – 8 years
Infrastructure planning, documentation, and deployment
Active Directory and Group Policy; Samba
Redundancy, backup planning and implementation
Diagnostics; network/host forensics
IIS and Apache Web Server (Linux & Windows)
DHCP and DNS (Linux and Windows)
Basic MySQL, MS SQL admin. and development
- Desktop/User/Hardware Support** – 10 years
Need-assessment projection and purchasing
Microsoft Dynamics GP 10.0
Microsoft Office 97 through 2003
MEDITECH, QuadraMed, misc. clinical applications
PC system construction and upgrading
- Development/Design/Planning** – 3+ years/schooling
Perl, C++, Java, PHP, BASH, HTML/CSS
VisualBasic.NET
Web development and design principles
Project planning and management
Microsoft Visio and Project